

claimSUITE



Corporates

Brokers

Loss Adjusters

Claims Management / TPA

Your independent claims management system

claimSUITE



claimSUITE



- ✓ Over 40 countries
- ✓ Over 2,000 users
- ✓ Over 2,000,000 claims
- ✓ Secure web-based access any time any place

A total solution for claims professionals.

Your independent claims management system

claimSUITE



Claimsuite puts you in control of your claims data

You define it, Claimsuite designs it

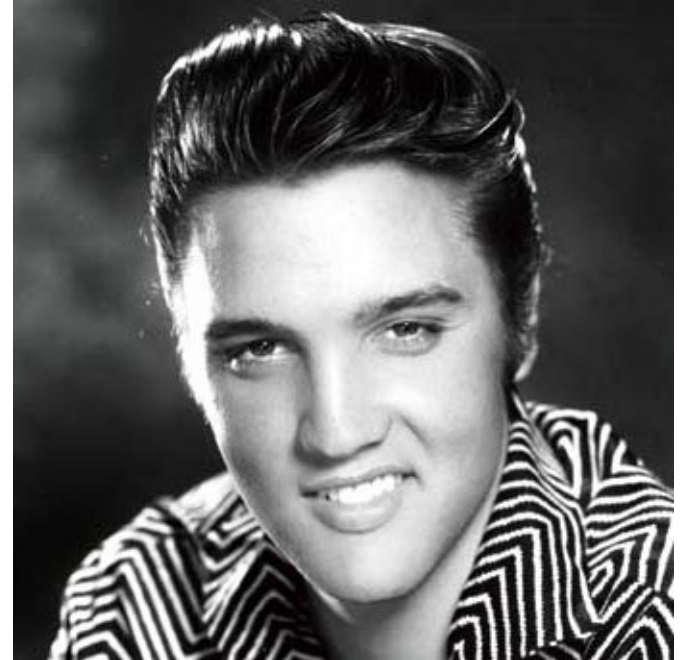
Independent, proven solution for all claims
management situations

Your independent claims management system

claimSUITE 

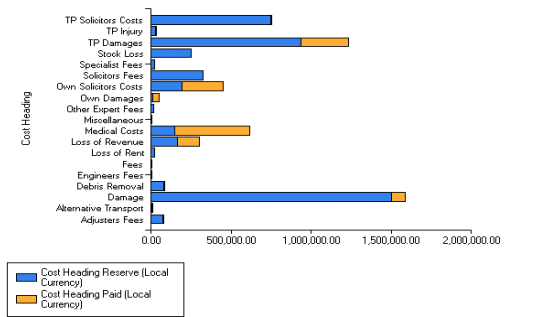
Return to Sender

Unfortunately, couriers
have accidents when
taking parcels back as
well



Cost Heading Report

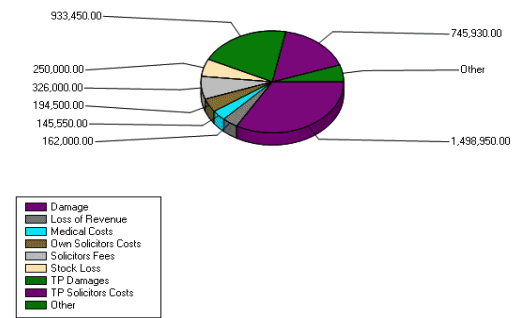
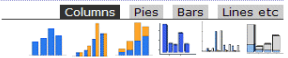
Menu Editor Report Export with Data



Cost Heading	Cost Heading Reserve (Local Currency)	Cost Heading Paid (Local Currency)
Adjusters Fees	74,645.00	1,688.32
Alternative Transport	2,450.00	6,000.00
Damage	1,498,950.00	89,000.00
Debris Removal	77,000.00	1,000.00
Engineers Fees	150.00	0.00
Fees	500.00	873.13
Loss of Rent	19,000.00	0.00
Loss of Revenue	162,000.00	138,000.00
Medical Costs	145,550.00	466,950.00
Miscellaneous	1,000.00	0.00
Other Expert Fees	15,500.00	0.00
Own Damages	7,760.09	41,085.39
Own Solicitors Costs	194,500.00	255,500.00
Solicitors Fees	326,000.00	0.00
Specialist Fees	20,000.00	0.00
Stock Loss	250,000.00	0.00
TP Damages	933,450.00	301,787.83
TP Injury	24,377.00	3,123.00
TP Solicitors Costs	745,930.00	332.25

Cost Heading Report

Menu Editor Report Export with Data



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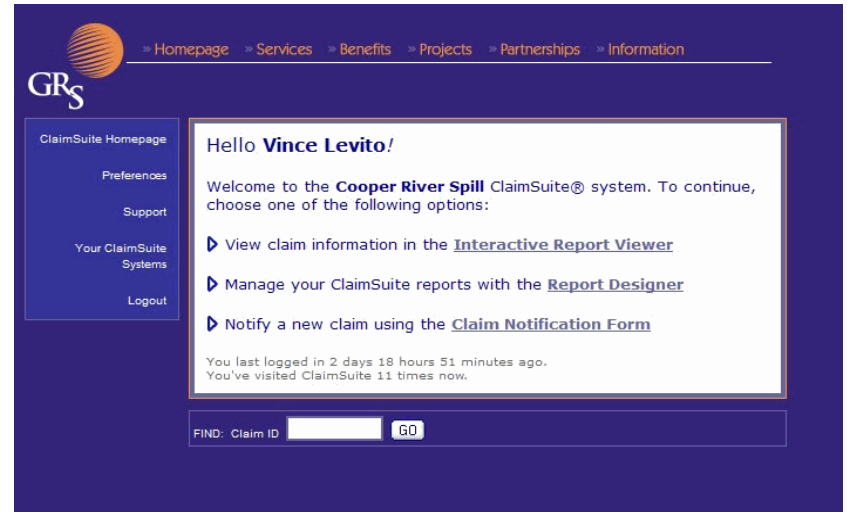
Welcome to the Claimsuite System

Your independent claims management system

Your **Demonstration** ClaimSuite® homepage.

Choose one of the following options:

- ▶ [Motor Claims](#)
- ▶ [Employers Liability Claims](#)
- ▶ [General Liability Claims](#)
- ▶ [Property Claims](#)
- ▶ [Clients](#)
- ▶ [Policies](#)
- ▶ [File Handlers](#)
- ▶ [Management Reports](#)
- ▶ [User Reports and Charts](#)
- ▶ [Search](#)
- ▶ Run reports in the [Interactive Report Viewer](#)
- ▶ Manage your report templates with the [Report Designer](#)



[» Homepage](#) |
 [» Services](#) |
 [» Benefits](#) |
 [» Projects](#) |
 [» Partnerships](#) |
 [» Information](#)

GRS

[ClaimSuite Homepage](#)
[Preferences](#)
[Support](#)
[Your ClaimSuite Systems](#)
[Logout](#)

Hello Vince Levito!

Welcome to the **Cooper River Spill** ClaimSuite® system. To continue, choose one of the following options:

- ▶ View claim information in the [Interactive Report Viewer](#)
- ▶ Manage your ClaimSuite reports with the [Report Designer](#)
- ▶ Notify a new claim using the [Claim Notification Form](#)

You last logged in 2 days 18 hours 51 minutes ago.
You've visited ClaimSuite 11 times now.

FIND: Claim ID

Screen designs can be adapted for any type of branding

Blue Suede Shoes

Claimsuite has covered
many shoe claims.
Would we be safer in
bare feet?



claimSUITE FIND: Claim Number

Homepage | Preferences | Security | Support | Logout

General Liability Claim **CS-GL-00089**

Financials | Financial Allocations | Other Parties | Diary Entries | Letters

Claim Details	Claimant Details	Claim Codes	Claim Financials	Client Information	Policy Information	References	Claim Status
Date Claim Notified		10/12/2008					
Date Claim Registered		10/12/2008					
Incident Date		10/12/2008					
Incident Day of the Week		Wednesday					
Incident Time (hh:mm)		09:00					
Location of Incident		Nero Financial Services, Lyon					
Description of Incident		Claimant alleges that advice given by client was not in their best interest and so, as a result, came out of					

[View](#) a printer-friendly version of this claim.
[Save](#) this claim in Microsoft Excel format.
[Download](#) this claim to a tab-separated text file.

claimSUITE FIND: Claim Number

Homepage | Preferences | Security | Support | Logout

General Liability Claim **CS-GL-00089**

Letters

Claim Details	Claim Codes	Claim Financials	Client Information	References	Claim Status
Incident Date	10 Dec 2008				
Incident Day of the Week	Wednesday				
Incident Time	09:00				
Location of Incident	Nero Financial Services, Lyon				
Description of Incident	Claimant alleges that advice given by client was not in their best interest and so, as a result, came out of investment with a loss				

[View](#) a printer-friendly version of this claim.
[Save](#) this claim in Microsoft Excel format.
[Download](#) this claim to a tab-separated text file.

User Profiles control how much of a claim's data is visible to each user (eg for third party access)

Incident Date filter added
[Menu](#) [Detail](#) [Summary](#) [Graphs](#)

Title [Edit](#)
 Cost Heading Report
 Favourite

Columns [Edit](#)
 Claim Number
 Claim Type
 Incident Date
 Description of Incident
 Cost Heading
 Cost Heading Reserve (Local Currency)
 Cost Heading Paid (Local Currency)
 Cost Heading Incurred (Local Currency)

Filters [Save](#)
 Incident Date
 in last three years

Sorting [Edit](#)
 No sort columns selected

Grouping [Edit](#)
 No Grouping columns selected

Fields
[Show All](#) [Hide All](#)

References [Show](#) [Hide](#)
[Claim Number](#)
[File Handler Reference](#)
[Client Reference](#)
[Carrier Reference](#)
[Broker Reference](#)

Claim Details [Show](#) [Hide](#)
[Claim Type](#)
[Date Claim Notified](#)
[Date Claim Registered](#)
[Incident Date](#)
[Incident Day of the Week](#)
[Incident Time](#)
[Location of Incident](#)
[Description of Incident](#)

Claimant Details [Show](#) [Hide](#)
[Claimant Name](#)
[Claimant Gender](#)
[Claimant Address](#)
[Claimant Telephone Number](#)
[Claimant Mobile Telephone Number](#)
[Claimant Email Address](#)
[Claimant Date of Birth](#)
[Claimant Age \(at Date of Incident\)](#)
[Claimant Employee Number](#)
[Claimant National Insurance Number](#)
[Claimant Type](#)

Vehicle Details [Show](#) [Hide](#)
[Vehicle Registration](#)
[Vehicle Usage](#)
[Vehicle Type](#)
[Vehicle Make](#)
[Vehicle Model](#)
[Vehicle is a Total Loss?](#)
[Vehicle Value](#)
[Number of Days Vehicle is Off Road](#)

Property Details [Show](#) [Hide](#)
[Property / Vehicle Owner](#)
[Property Type](#)
[Property Description](#)
[Property Contact Name](#)
[Property Contact Address](#)
[Property Contact Telephone Number](#)

Cost Heading Report

[Menu](#) [Editor](#) [Report](#) [Export with Data](#)

Columns | Pies | Bars | Lines etc

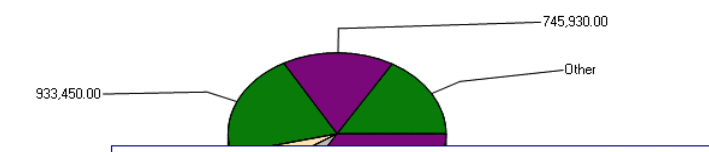


Chart width: 600
 Chart height: 400
 Legend Docking: Bottom
 Chart 3 D X Angle: 40
 Cols To Display: 1
 Cost Heading Reserve (Local Currency) Pie Collected Threshold: 2

[Continue](#) [Cancel](#)

Reports are incredibly simple to design

Suspicious Minds

Claimsuite holds the
claim details even
when the Third Party
sounds iffy



Your independent claims management system

claimSUITE 

The reporting features allow any data the user has permission to see to be selected

The screenshot displays the 'claimSUITE' web application interface. At the top, there is a navigation bar with links for 'Homepage', 'Preferences', 'Security', 'Support', 'Your ClaimSuite Systems', and 'Logout'. The main content area is titled 'Incident Date added to report' and includes sub-links for 'Menu', 'Detail', 'Summary', and 'Graphs'. Below this, there are sections for 'Title' (with a 'Save' link and a text input field containing 'Cost Heading Report'), 'Favourite Report' (with a checkbox), 'Columns' (with a 'Save' link and three checked items: Claim Number, Claim Type, and Incident Date), 'Filters' (with an 'Edit' link and 'No filters'), 'Sorting' (with an 'Edit' link and 'No sort columns selected'), and 'Grouping' (with an 'Edit' link and 'No Grouping columns selected'). On the right side, there is a 'Fields' panel with a 'Show All Hide All Show Used' header. It lists various data fields grouped into sections: 'References' (Claim Number, File Handler Reference, Client Reference, Carrier Reference, Broker Reference), 'Claim Details' (Claim Type, Date Claim Notified, Date Claim Registered, Incident Date, Incident Day of the Week, Incident Time, Location of Incident, Description of Incident), 'Claimant Details' (Claimant Name, Claimant Gender, Claimant Address, Claimant Telephone Number, Claimant Mobile Telephone Number, Claimant Email Address, Claimant Date of Birth, Claimant Age (at Date of Incident), Claimant Employee Number, Claimant National Insurance Number, Claimant Type), 'Vehicle Details' (Vehicle Registration, Vehicle Usage, Vehicle Type, Vehicle Make, Vehicle Model, Vehicle is a Total Loss?, Vehicle Value, Number of Days Vehicle is Off Road), and 'Property Details' (Property / Vehicle Owner, Property Type, Property Description, Property Contact Name, Property Contact Address, Property Contact Telephone Number).

Your independent claims management system



Love Me Tender

Claimsuite users love the amazingly easy and powerful reporting



Your independent claims management system



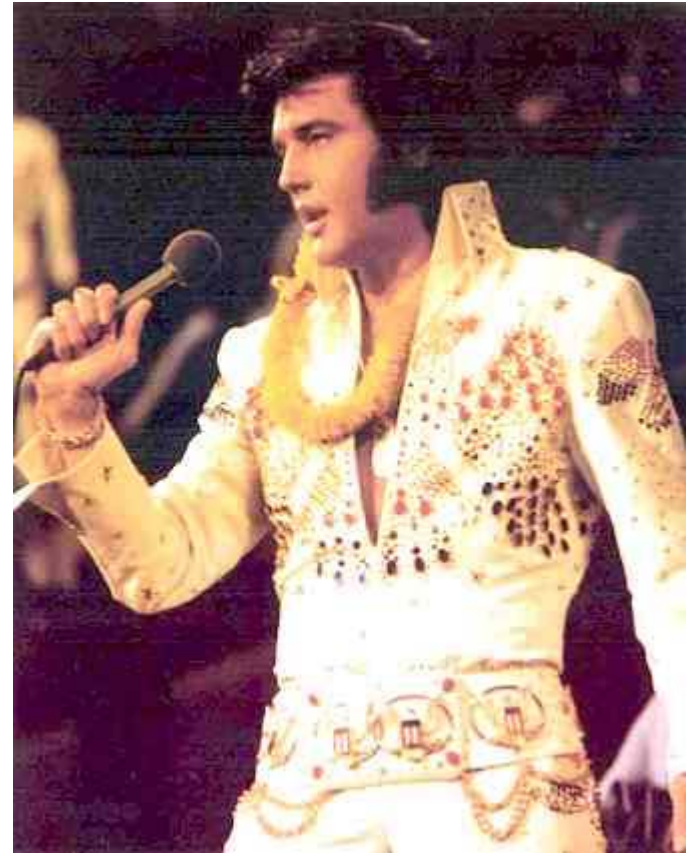
You can define how your reports should look

The screenshot shows the ClaimSuite web application interface. At the top, there is a navigation bar with links for 'Homepage', 'Preferences', 'Security', 'Support', 'Your ClaimSuite Systems', and 'Logout'. The main content area is titled 'Cost Heading Report' and includes a menu with options like 'Menu', 'Editor', 'Report', and 'Export with Data'. A pie chart is displayed, showing four segments: a large green segment (933,450.00), a purple segment (745,930.00), a smaller green segment (250,000.00), and a very small purple segment (326,000.00). A configuration dialog box is open over the chart, allowing users to customize the report's appearance. The dialog includes fields for 'Chart width' (600), 'Chart height' (400), 'Legend Docking' (Bottom), 'Chart 3 D X Angle' (40), 'Cols To Display' (1), and 'Cost Heading Reserve (Local Currency) Pie Collected Threshold' (2). A legend at the bottom left of the dialog identifies the colors: purple for 'Damage', grey for 'Solicitors F', yellow for 'Stock Los', green for 'TP Damag', purple for 'TP Solicit', and green for 'Other'. 'Continue' and 'Cancel' buttons are at the bottom of the dialog.

Category	Value
Damage	745,930.00
Solicitors F	326,000.00
Stock Los	250,000.00
TP Damag	933,450.00
TP Solicit	745,930.00
Other	250,000.00

Way On Down

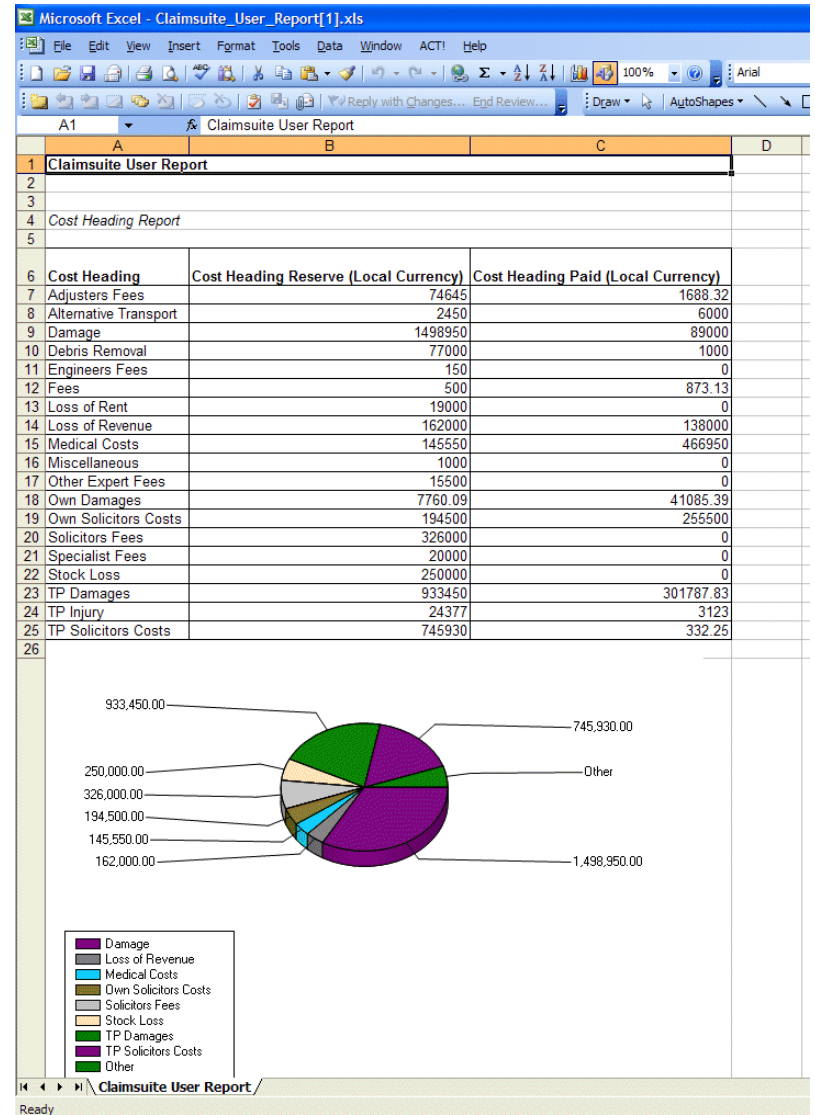
Claimsuite has dealt with
Claims on the Ocean
Floor



Your independent claims management system

claimSUITE 

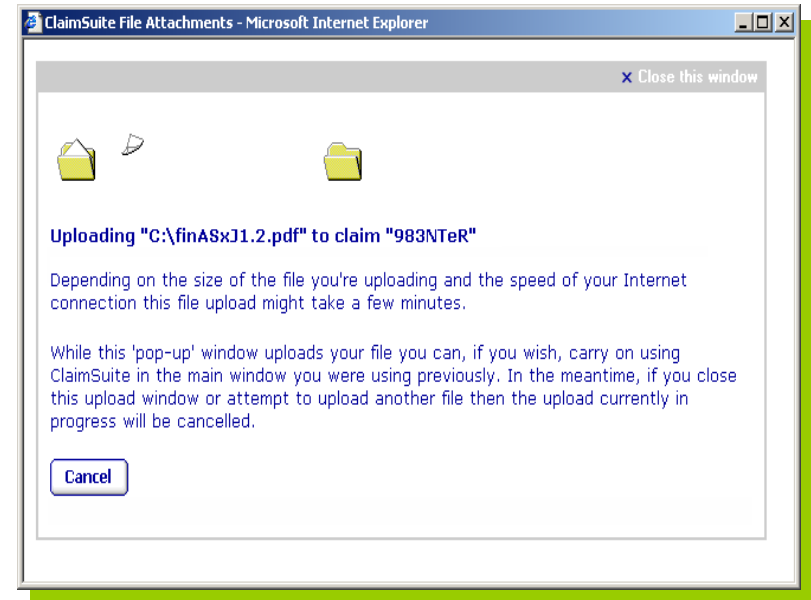
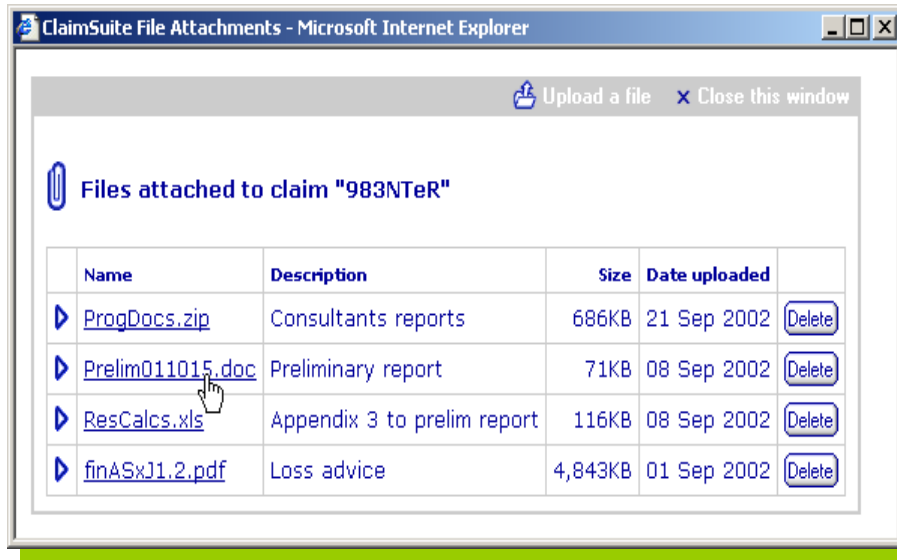
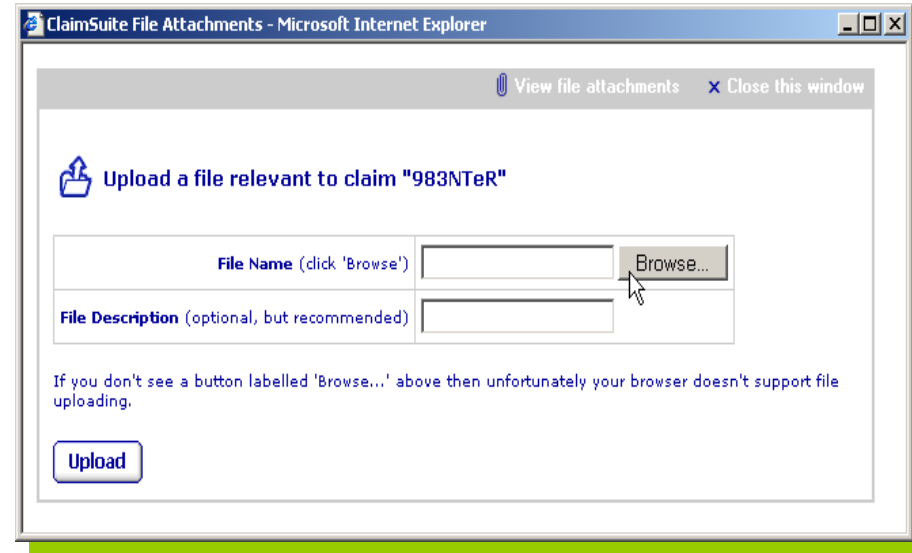
Reports can then be easily imported into Microsoft Excel



Your independent claims management system



Pictures, reports, emails, letters or any other documents can be held within Claimsuite



Your independent claims management system

claimSUITE

Heartbreak Hotel

Hotel car parks are a common location of claims for Claimsuite to deal with



Your independent claims management system

claimSUITE 

Step 2 of 5.

Your Client

04/06/2009

Our Ref: CS-MT-00051

Your Ref: Your Reference Number

Cleese, Chapman, Idle, Jones and Palin
24 Python Place
London
SW1

Dear Sirs,

Our Client : Nero plc
Your Client : TP Client Name
Your Client's Vehicle : Vehicle Reg. No.
Incident Date : 11/04/2006

The independent engineer instructed on our behalf has confirmed your client's vehicle is beyond economical repair. It has therefore been deemed a total loss, category category, with a salvage value of Loss Value.

claimSUITE

[Download PDF](#)

04/06/2009

Our Ref: CS-MT-00051

Your Ref:

Cleese, Chapman, Idle, Jones and Palin
24 Python Place
London
SW1

Dear Sirs,

Our Client : Nero plc
Your Client : Mr James Backhouse
Your Client's Vehicle : VPK540M
Incident Date : 11/04/2006

The independent engineer instructed on our behalf has confirmed your client's vehicle is beyond economical repair. It has therefore been deemed a total loss, category A, with a salvage value of £750.00.

The engineer has valued the vehicle at £500.00.

We enclose a form of discharge to be signed and returned within 2 days. If your client are able to return the document by fax first this will assist us in arranging a settlement cheque more efficiently.

claimSUITE

Powerful template-based letter production

Your independent claims management system

claimSUITE

With Claimsuite you can reduce costs by:

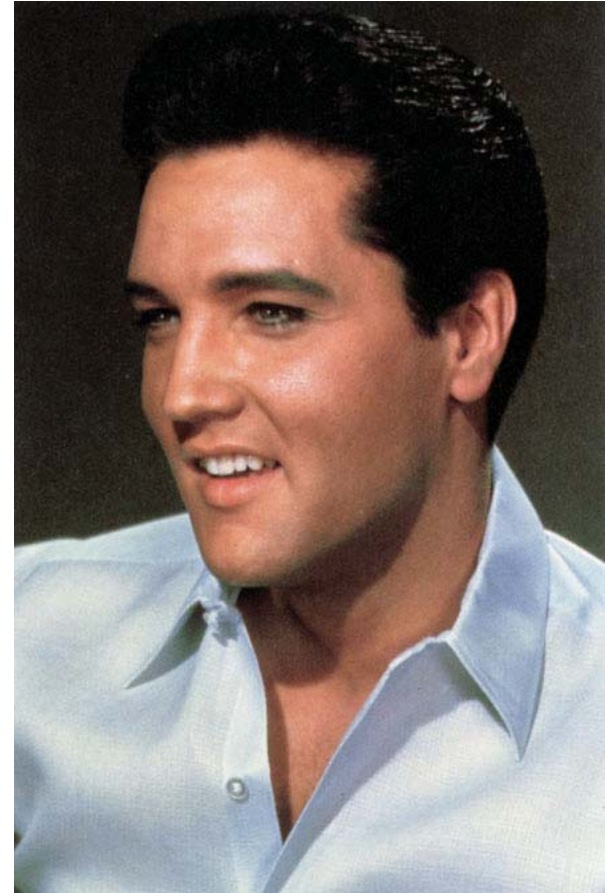
- ✓ being empowered in renewal negotiations
- ✓ eliminating fraud
- ✓ controlling exposure to risk
- ✓ controlling flow of data

Total Control

- ✓ email alerts to interested parties
- ✓ financial apportionment
- ✓ full multi-currency capabilities
- ✓ automated diary entries
- ✓ data feeds to/from other parties

All Shook Up

Claimsuite has dealt with
Earthquake losses from
1999 to 2008



Your independent claims management system

claimSUITE 

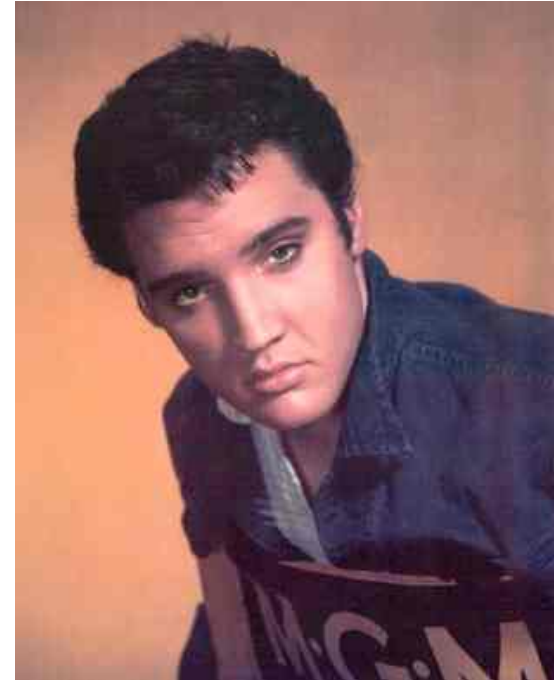
Available out of the box or adapted to your business needs, Claimsuite is a proven solution for claims management

Used by, and on behalf of, many well known companies both in the UK and abroad

Hound Dog

'Bitten by dog' has
happened many times

'Man bites dog' is rarer



To see how Claimsuite can work for your organisation please speak to any of the team

Let Claimsuite start saving you time and money
now

Your independent claims management system

claimSUITE 